# WHAT TO EXPECT FROM YOUR GUIDED TOUR AT THE TEXAS RANGER HALL OF FAME AND MUSEUM

For the next 5 years, Interstate 35 through the city of Waco will be under construction. Don't worry! We will be open the entire time! However, groups may run into a little more traffic than normal. Please try to plan for possible delays when organizing your trips.

### Q. What will we see?

**A.** The museum's exhibits tell the almost 200 year history of the Texas Rangers through artifacts and artwork, and the Hall of Fame honors 31 Rangers who have gone above and beyond the call of duty.

# Q. How long should we plan to be at the museum?

**A.** Our typical tour lasts about 45 minutes, but we recommend planning at least an hour and a half for your group to see the museum. This allows your attendees plenty of time to see everything we have to offer and shop in the museum store.

# Q. Can we take pictures?

A. Bring your cameras! You are more than welcome to take photographs of everything you see at the museum.

### Q. When should we arrive?

**A.** We recommend that you arrive 10-15 minutes before your scheduled tour time. This allows time for a bathroom break and checking in at the front desk before your scheduled tour time.

### Q. What should we wear?

**A.** Please advise your attendees to wear comfortable shoes—there is a lot of walking and standing during our tour and we want everyone to be as comfortable as possible.

# Q. Will large groups be able to hear and see everything?

**A.** With guided tours of 25-50 people, we will split your group into two tours that run simultaneously. This ensures everyone can hear our tour guide and see our exhibits.

### Q. Is food and drink allowed?

**A.** To keep our exhibits and precious artifacts safe, food and drink is not allowed in the museum.

### Q. Does the museum have a video?

**A.** The History Channel video presentation "Enforcers: Texas Rangers" shows at 9:30AM, 11:00AM, 12:30PM, 2:00PM, and 3:30PM. It runs approximately 45 minutes. The video content is similar to what we cover in the guided tour, so don't feel like your group must also see the video.

# Q. What is the late tour policy?

**A.** If your group is going to run more than 10 minutes late, please call the museum at (254)750-8631 to let us know about the delay. Please note that guided tours running more than 15 minutes late may be turned into a self-guided tour based on staff availability. If your group is running more than 15 minutes late and does not call, your guided tour will automatically become a self-guided tour.

# Q. What if we need to cancel, reschedule, or if our attendance numbers change?

**A.** If for some reason you need to cancel or reschedule a tour group or if your attendance numbers change, please call the museum at (254)750-8631 to let us know in advance.

WE CAN'T WAIT TO SHOW YOU AROUND TEXAS RANGER HISTORY!